



Wild Willys Burgers - Dining Room

HOST INFORMATION

Company Description:

Wild Willys Burgers® is a 20+ year old brand that is a staple in the beautiful, seaside community of York, Maine. We specialize in craft burgers, hand-cut fries and homemade milk-shakes, and also offer chicken and vegetable burgers for those seeking delicious alternatives. Most importantly, we are committed to the communities within which we operate, and we try to source our ingredients and menu items via local partners wherever possible. We are open from March-December and close for the winter months of January and February.

The summer months - particularly June, July and August - are VERY busy and September and October are busy too. We offer a casual, counter-ordering system with dining room and kitchen staff that really enjoy working together (many have worked at the restaurant for years!). The restaurant has 35 seats inside with a large back deck and picnic table area.

York is one of the most desirable, seaside-destinations to visit during the summer months. Visitors come from all over the US, Canada and even Europe. We are located just a couple miles from the beach and seaside community, and can easily access Boston and New York City via a bus station just 10 minutes away. With (4) beaches, a downtown area with shops, restaurants, a bowling alley, arcade and even a zoo, there's many things to do, especially for those who outdoor activities.

All employees receive 50% off their food and beverage during their shifts.

Host Website: <https://www.wildwillysburgers.com/>

Site of Activity: Wild Willys Burgers

Parent Account Name: Beacon Hospitality

Host Address: 765 US-1 York , Maine , 03909

Nearest Major City: Portland , Maine , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

This role is dedicated to providing excellent customer service to customers of Wild Willy's Burgers.

Essential functions and duties of this role include:

- Welcoming customers to the restaurant and thanking them for their visit when they leave
- Taking orders at the counter in person and via phone
- Answering questions about our food menu (including burgers, shakes, french fries, salads and more)
- Preparing fresh fruit drinks, frappes, milkshakes
- Delivering drinks and food to tables
- Expediting take-out orders for those who come and pay at the counter for orders that were previously called in
- Washing down tables inside and outside
- Keeping condiments stocked
- Selling merchandise (tshirts, sweatshirts, hats)
- Stocking beverage coolers before and during service as needed
- Restocking all food items and related cups / containers before and after food service

- Opening and closing the dining room for service (including cleaning of dining room, floors, tables, and surfaces)
- Working in partnership with the kitchen staff to ensure the best guest experience possible throughout the shift

NOTE: If possible, we'd also like to cross-train dining room staff to also work the line of the kitchen during busy periods (this means assembling burgers and food orders, packaging them for delivery in the restaurant or for take-out). This may also include being asked to arrive before the restaurant opens or staying after closing to prepare essential food items (sauces, burger toppings, potatoes, tomatoes, onions and more) beyond standard dining room crew responsibilities.

Typical Schedule:

The restaurant is open from 11-8. Dining room shifts may vary but may include any of the following time-frames: - 11-close is most popular (~8:30pm) - 11-4pm - 2-close (~8:30pm) - 4-close (~8:30 pm)

Seasonal changes to job duties or available hours: Yes

In the spring and fall, we are usually closed one day / week (Tuesdays). In the summer, we are open for (7) days a week unless we have staffing problems.

Drug Test required: No

COMPENSATION

Hourly Wage: \$14.15

Eligible for Tips: Yes

Everyone participates in a tip pool across all positions, and tips are distributed weekly. During high season, average hourly pay can range from \$22-24/hour WITH tips.

Estimated weekly wages including tips: \$880

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

This really depends on seasonality. Memorial Day weekend (last weekend in May) usually is the official start of summer and June starts to get busy. July 1st-Sept 1st is the busiest. Weekends too!

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

All employees receive 50% off their food and beverage during their shifts.

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: Yes

We are seeking staff with previous experience working in a fast-casual restaurant or commercial kitchen (2+ years ideal). They must be able to read orders and communicate well with other staff members.

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

This is a physically demanding job. It will be important that employees are able to easily stand for hours, and walk up and down stairs carrying produce (i.e., bags of potatoes), boxes of meat, vegetables and more. They will also need to be able to empty garbage containers and throw full garbage bags into trash bins.

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

1-2 weeks

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Training takes place on the job. Length of time required is dependent on the experience of each individuals. No specific certifications are needed, but we do appreciate experienced talent that is familiar with food safety.

Need to wear uniform: No

Dress Code: Yes

Description:

We provide (2) t-shirts and employees are able to buy more at wholesale prices. They can wear shorts (knee-length), jeans (without holes), khakis or yoga/sports gear in black, khaki, denim or neutral colors.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Shopping Trips, Trips to Nearby/Major Attractions, Holiday Events, Movie or Game Nights, Day Trip to the Beach

Additional Details about Cultural Offerings:

Wild Willy's Burgers employees often hang out together after work. They may go to a bar or a restaurant or even plan a day at the beach or even the lake. There is great shopping nearby at the Kittery outlets as well as restaurants and movie theaters which we can arrange to visit!

Local Cultural Offering:

York celebrates US Independence Day in July with fire works & picnics. Outdoor attractions like visiting the beach or enjoying water sports are free. York Days is also a popular time in August with lots of social events and activities and there's a local Farmer's Market nearby on Saturdays.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

We have built a brand-new, two-bedroom apartment above a garage located at 124 Woodbridge Road in York Maine. The apartment is located approximately 2.5 miles from the work site and within walking distance to the beach (15-20 minute walk) and the Village (including restaurants, the library, bank, post office, yoga studio, convenience store, art gallery, gift shop and salon). The apartment will include two bedrooms with bunk beds (accommodating 1-2 people per room), a bathroom, a living room, a TV, refrigerator, bedding/linens, and kitchen area with microwave/convection oven, plug-in stove-top, basic utensils, pots/pans and air conditioning. The cost is expected to be approximately \$200/week per participant or \$800/month per student. We will offer more information to selected J1 employees as well as a housing agreement at that time.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Wifi will be provided.

Phone Service: No

Description:

We expect students to bring their own phones and related service. If they have an emergency, a landline phone is available next door at the landlord's house.

Kitchen facilities: Yes

Description:

There is a small kitchen area in the apartment with a combination microwave/convection oven, plug-in stove-top, basic utensils, pots/pans, silverware, dishes, cups and a coffee maker.

Laundry facilities: No

Description:

At this time, there is a laundry mat located close by (a 5 minute bike ride and a 15 minute walk). There is a possibility that laundry will be offered on site later this summer.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 1 - 2

Rooming Arrangement Description:

We will provide a two-bedroom, one bathroom apartment that will house between 2-4 people (1-2 people per room). Unless the participants are both in agreement, the rooms will be gender-specific but the apartment may be co-ed.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$200

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: Yes

Cost per Week: \$25

Description:

Air conditioning / heating / electricity.

Housing Deposit: Yes

Cost: \$250

Description:

Payment for housing deposit may be made upon arrival. The deposit will be returned to the participant provided the apartment is returned in the condition it was rented.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The apartment needs to be returned in the same condition it was when rented. While we will have the apartment professionally cleaned after use, participants should plan to return it clean. Any damages will be deducted from the deposit and the balance will be returned to the participant.

Details About Deposit Refund:

The deposit will be returned via cash or check upon departure.

Transportation to Worksite:

Biking

Estimated commute time: 15 to 30 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: No

Bicycles are available to rent: Yes

Estimated cost: \$250

Total: Yes Per Day: No

Description: Bicycles and helmets will be provided at the start of the season in exchange for \$250 per bike. The roads are in good, safe condition. There are some hills. We will advise participants on the safest routes, but they will be responsible and liable for the bikes and their personal safety.

Other

Estimated commute time: 15 to 30 minutes

Estimated cost: \$0

Description: Rides may also occasionally be available or offered by fellow employers, colleagues or neighbors.

ARRIVAL INFORMATION

Arrival Instructions:

There are two options for your travel to York, Maine including:

- 1) Boston Logan International Airport (BOS) which is located just over an hour's drive from York Maine (sometimes longer in the summer depending on traffic)*
- 2) Portland International Airport (PWM) which is located about 45 minutes away from York Maine.*

In both instances, transport can be arranged with the employer who will happily meet the students at the terminal of either airport. Students MUST email their arrival information to Mia and James (the owners of Wild Willy's Burgers) at least 2 WEEKS prior to arrival to the United States. Details about a scheduled pickup will be communicated to the student prior to their departure from their home country. Mia and James are also happy to communicate via WhatsApp and/or SMS texts, and can arrange to pick up students at any time with enough notice.

Mia's contact information: +1.207.752.2390 / mia@kyricos.com

James' contact information: +1.208.484.1563 / jamoha@gmail.com

Suggested Arrival Airport:

Boston Logan International Airport, BOX, Over 50 miles

Portland International Airport, PWM, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

n/a

n/a , n/a

n/a , Maine 03909

n/a

n/a

\$0 to \$25

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Prior to arriving, we would like students to complete an application form, provide their sizing for t-shirts and meet with a couple members of our team via zoom.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will provide transportation to the nearest Social Security office once they are on site.

Nearest SSA Office: Portsmouth , New Hampshire , Less than 10 miles

Other:

Wage Payment Schedule:

Participants will be paid weekly via direct-deposit and also cash tips where available.

Meal Plan: Optional

Estimated Cost Per Day: \$10

Meal Plan Description:

Employees received 50% off of food and beverage.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Since this is a food establishment, we expect our employees to maintain good hygiene. Modest tattoos, piercings and facial hair is OK provided that they do not offend our guests. We provide (2) shirts to employees that they can pair with jeans, yoga pants, khakis, black pants or shorts that are respectable length (no cut out jeans or shorts with holes in them).

Second Job Availability: Yes, likely

Applicable Company Policies:

Wild Willy's is a casual, fun environment that can get VERY busy in the summer!

A lot of things happen at once (people ordering, delivering food, taking orders over the phone, preparing and expediting orders in the kitchen, wiping down tables, scooping icecream and making frappes, cleaning bathrooms and restocking essential food items both in the dining room and kitchen). Again, it's fun and busy and often requires lots of multi-tasking.

In general, we simply ask that all employees treat each other and our customers with kindness and respect. In addition:

- Limited cell phone use when on shift (never in front of a customer)*
- We always welcome guests in when they arrive and inquire if they have been there before*
- We always thank our guests when they leave*
- Positive attitude at work at all times, treat everyone with respect as we are an inclusive work environment*
- No smoking allowed inside at any times, and only outside in approved employee break areas*

NOTE: We have an employee manual that will be provided to employees upon arrival.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Fitness Center

Walking Distance from Housing:

Post Office, Bank, Restaurants, Public Library

In Town, Requires Transportation:

Food Market, Shopping Mall, Restaurants, Fitness Center

Unavailable:

Internet Cafe