



Story Land - Park Operations

HOST INFORMATION

Company Description:

Founded in 1954, Story Land has thrilled and delighted both young and young-at-heart visitors for more than 60 years. Story Land is situated in the heart of the White Mountains of New Hampshire. We sit on over 50 acres and include 23 rides, 7 daily shows and numerous play areas and attractions. We have cast member parties here at Story Land and off site at other attractions, passbook to use to go to other attractions in the White Mountains, discounts on food and retail purchases and we have an incentive program, where you earn a chance at winning so awesome prizes at the end of the summer.

Just south of us is the town of North Conway, that offers some fun summer events such as concerts in the park, fireworks on the fourth of July, Craft Fairs and some unique stores for shopping.

Surrounded by wildlife, hiking trails, rivers and lakes. If you like peace and quite and love to hike this is your place to be. We are just 15 minutes from the base of Mount Washington (the tallest peak in the Northeast), where you can take one of their vans to the top to take in the breath taking views!

There is also a local taxi service you can use to get to and from the shopping areas.

Host Website: <http://www.storylandnh.com>

Site of Activity: Story Land

Parent Account Name: Palace Entertainment Holdings

Host Address: 850 NH ROUTE 16 Glen , New Hampshire , 03838

Nearest Major City: Boston , Massachusetts , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

This positions includes the following: Rides, Cleaner, Security, Guest Agent

These positions are responsible for providing smooth and efficient entry (Security Scanner & Guest Agent) with enthusiasm and energy, responsible for checking guests bags to make sure they do not contain anything dangerous and/or illegal before entering the park (Security). Welcoming our guests to the rides and insuring that our guests have a memorable and safe experience (Rides). Park Services is constantly moving throughout the park, from sweeping the paths to refreshing the restrooms and greeting our guests.

Typical Schedule:

We are open weekends starting on Memorial Day. Then seven days a week starting on Father's Day to Labor Day. Hours may vary depending on weather.

Seasonal changes to job duties or available hours: Yes

We are open weekends starting on Memorial Day. Then seven days a week starting on Father's Day to Labor Day. Hours may vary depending on weather.

Drug Test required: No

COMPENSATION

Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$600

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 60

Potential fluctuation in hours per week:

We open for weekends starting with Memorial Day, then go to our 7 days a week schedule starting on Father's Day. The hours do vary depending on the job you are doing and the weather plays a factor.

Average number of hours per week reached by last year's seasonal employees: 37

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

50% off of food & beverage, 35% off of retail Free fountain drink during shift Passbooks to visit other attractions Free passes for family & friends Trips to other attractions on days off

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

You may be lifting boxes or packages throughout the day. This doesn't happen every day.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Need to wear uniform: Yes

Uniform Policy:

We supply polo shirts and black shorts. You can bring your own black or khaki shorts, must have a 5" inseam. We do not allow cargo or jean pants, leggings, jeggings, yoga or athletic clothing. You should have a good pair of sneakers as you will be on your feet.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

We supply polo shirts and black shorts. You can bring your own black or khaki shorts, must have a 5" inseam. We do not allow cargo or jean pants, leggings, jeggings, yoga or athletic clothing. You should have a good pair of sneakers as you will be on your feet.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Movie or Game Nights, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

We offer cast member parties here on site and off site at other local attractions (that we provide transportation to). Just south of us in North Conway, they offer many fun activities for everyone to participate in.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Rooms are assigned before arrival. Rooms have a TV, small refrigerator, bedding/linen, microwave, full bathroom and air conditioning. There is a common area for all to share. There is also an onsite laundry facility free of charge. ALL students are expected to help with keeping shared areas clean along with their rooms. Housing is located right onsite, no need to get a taxi to work!

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

WiFi is free and the password will be provided once they arrive.

Phone Service: Yes

Description:

We recommend students buy a sims card for their phone, so they are able to use it here. They also can come to the main office during business hours if they need to contact CIEE.

Kitchen facilities: No

Description:

There is no kitchen onsite. We provide breakfast and dinner that is included in their rent.

Laundry facilities: Yes

Description:

Laundry facilities are located onsite and free of charge. Students will be shown how to use them. Students will need to provide their own laundry detergent.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Student rooms have a bed for each student, TV, full bathroom, small refrigerator and air conditioner. Bedding and towels are provided and their responsibility to clean. Students can put in a request to room with friends, but need to keep in mind that it might not happen. Rooms are not co-ed.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$125

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$150

Description:

Booking Fee (Housing Deposit) is required upon arrival and needs to be done with cash.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Student rooms must be neat and clean with no damage, also they MUST work through the date they committed to.

Details About Deposit Refund:

Deposit refunds will be done in cash on the day they depart.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Housing is onsite and it is just a 5 minute walk to work.

ARRIVAL INFORMATION

Arrival Instructions:

*We ask that you arrive Monday through Thursday. We also ask that you take the 9:35 am bus from Logan Airport to North Conway, which arrives approximately at 1:30 pm. We will pick you up from that bus stop and transport you to the park and your housing location. We do **not** have anyone available to do night pick ups. The bus line you should be using to come up from Boston is Concord Coach (<https://www.concordcoachlines.com>). The trip usually takes 4 hours. As soon as you get your flight details, please let Tiffany Murray know at tmurray@storylandnh.com, also let her know when you are getting on the bus to come to North Conway either by email or by phone 603-383-4293.*

We provide transportation to the Social Security Office and will make those arrangements as students arrive. We cannot always provide transportation to shopping locations as we do not always have someone available to drive, we do encourage you to use the local taxi service.

Suggested Arrival Airport:

Boston Logan International Airport, BOS, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

*Oxen Yoke Inn and Motel
170 Kearsarge Road
North Conway, New Hampshire 03860
<https://www.theoxenyoke.com/>
800-862-1600
\$50 to \$75*

*The Colonial Motel
2431 White Mountain Highway
North Conway, New Hampshire 03860
<https://thecolonialmotel.com/>
(603) 356-5178
\$50 to \$75*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

You will need to complete an official Story Land application and complete onboarding tasks. You will be sent emails with instructions.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Once students arrive, we will make arrangements with the Social Security Office to bring them to complete the application process.

Nearest SSA Office: Littleton, New Hampshire, Over 50 miles

Other:

Wage Payment Schedule:

We pay bi-weekly on Fridays. They can receive a paycheck or sign up for direct deposit with one of the local banks.

Meal Plan: Mandatory

Estimated Cost Per Day: \$0

Meal Plan Description:

Meals are included in the price of rent. We provide breakfast and dinner. If students have allergies or restrictions to their diets, they must let us know ahead of time.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

We ask that all cast members bath and use deodorant daily. We provide uniforms to our cast members (polo shirt and shorts). If cast members prefer to wear pants they must be black or khaki, work style pants (no cargo, jeans, skinny jeans, leggings, knits, "yoga", etc.). We do recommend bringing a belt. Hair must be neat and clean and should not cover eyes. Piercings, no more than three in each ear, no barbells or tunnels. Small nose studs are allowed. Tattoos should be conservative

Second Job Availability: Yes, likely

Applicable Company Policies:

*Depending on what job you are doing, you could be working outside in the elements or working in a hot kitchen. Cell phones are **NOT** allowed at your work stations, but can be used during your breaks in the employee area only. Smoking is not allowed inside any buildings on property. It is only a five minute walk to work from your housing location. Schedules are usually done up for two weeks at a time, but are subject to change.*

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Restaurants

Walking Distance from Housing:

Food Market, Post Office, Restaurants

In Town, Requires Transportation:

Shopping Mall, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library