

Ridgecrest Conference Center - Laundry Associate

HOST INFORMATION

Company Description:

Ridgecrest Conference Center is a Christ-centered hospitality ministry nestled in the beautiful Blue Ridge Mountains of North Carolina. Each year, we welcome over 50,000 guests for conferences, retreats, and special events. Our mission is to impact lives for God's glory through purposeful hospitality. As a summer staff member, you'll be part of a vibrant, faith-driven team committed to serving others with excellence. You'll work in a scenic mountain resort environment with warm days, cool evenings, and plenty of sunshine. The atmosphere is energetic, encouraging, and rooted in community.

We offer:

- **Free housing and meals**
- *Outdoor adventures like hiking and mountain views*
- *Staff perks including discipleship opportunities, team events, and access to recreational facilities*
- *A welcoming culture that values spiritual growth, hard work, and lasting friendships*

Whether you're looking to grow in your faith, gain hands-on hospitality experience, or simply spend a meaningful summer in the mountains, Ridgecrest is a place where purpose meets adventure.

Host Website: <https://ridgecrestconferencecenter.com/>

Site of Activity: Ridgecrest Conference Center

Parent Account Name: Ridgecrest Conference Center

Host Address: 1 Ridgecrest Drive Black Mountain , North Carolina , 28711

Nearest Major City: Asheville , North Carolina , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Looking to serve Jesus this summer, but not sure how? Join us at Ridgecrest! The Ridgecrest Summer Staff program is designed to give young adults hands-on experience in the hospitality industry. We offer free housing, meals and paid positions for our summer team.

Our Laundry Team serves our conference center guests by providing fresh, clean linens, towels, tablecloths, and more to support a comfortable and restful stay.

They bring God Glory by working behind the scenes to ensure every guest has what they need for an excellent experience. This team plays a vital role in creating a welcoming environment by performing laundry and cleaning tasks with care and consistency. Their work is an important part of helping us fulfill our Mission of "Impacting Lives for God's Glory through Purposeful Hospitality!"

Responsibilities

Folding Laundry

Stocking Laundry Facility with correct linens per lodging space

Operate washers and dryers as necessary to provide linen for facility use

Sorting linen for processing

Fold, counts, and bundle linen and other laundered items and return to proper linen storage areas

Sets reject linen aside for supervisor's attention

Performs cleaning duties in the laundry area

Reports maintenance needs to supervisor concerning equipment and structure

Other duties as assigned

Basic Qualifications

High School Diploma or Equivalent

Physical Requirements

Must be able to lift, carry, pull/push, or otherwise move 50 lbs.

Must be able to perform daily repetitive motions such as: stooping, kneeling, crouching.

Must be able to stand or walk for 8 hours

Must be attentive & able to read chemical safety labels

Must be able to work in wet, humid, hot, and noisy environments

Typical Schedule:

A typical schedule is 8am-5pm Monday - Sunday with 1-2 days off per week. Weekends and Holidays required.

Seasonal changes to job duties or available hours: Yes

Weekly hours will be different due to changes in the operating season and guest count.

Drug Test required: Yes

COMPENSATION

Hourly Wage: \$10.63

Eligible for Tips: No

Estimated weekly wages including tips: \$425

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 35

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

This will depend on guest count and seasonality of the business.

Average number of hours per week reached by last year's seasonal employees: 43

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Meals and housing are included in the program. Discounts at our outlet locations (coffee shop and Ice Cream shop and merchandise).

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Must be able to lift, carry, pull/push, or otherwise move 50 lbs. Must be able to perform daily repetitive motions such as: stooping, kneeling, crouching, reaching and folding. Must be able to stand or walk for 8 hours Must be attentive & able to read chemical safety labels Must be able to work in wet, humid, hot, and noisy environments

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Need to wear uniform: Yes

Uniform Policy:

Dark color pants, comfortable closed-toe non-slip shoes. We provide uniform t-shirts.

Cost of uniform: \$50

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

- The following are generally not acceptable:
 - o Sagging pants, shorts, or skirts
 - o Sexually provocative clothing or exposed undergarments
 - o No Crop tops, tank tops, short shorts, etc.
 - o Clothing with offensive slogans or pictures (including alcohol, promotion/criticism of political parties/candidates.)
 - o Any clothing or accessories that would present a safety hazard
 - o Visible tattoos including inappropriate content is the sole discretion of Ridgecrest leadership

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Karaoke Nights or Talent Shows, Movie or Game Nights, Sporting Events, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Ridgecrest is located Right outside of Asheville, North Carolina and we love for our summer team to explore the area! Our Summer Staff often spend their time off on hiking trails, seeing waterfalls, driving the Blue Ridge Parkway, and spending time at local lakes. Asheville is a very diverse city!

Local Cultural Offering:

We're just 20 minutes from Asheville—a vibrant mountain city full of music festivals, art walks, hiking trails, and cultural events like the Art in the Park, Asheville baseball, museums and restaurants. Explore local coffee shops, visit the Biltmore Estate, or catch a show downtown.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Ridgecrest houses all seasonal program staff on our campus. Participants can expect dorm-style housing with 1-2 roommates. Bathrooms are communal on each floor, males and female housing is separate. Rooms each have 2 desks, 2 dressers, and 2 closet spaces. Each room also has its own sink area. There is a building between our dorms that contains a kitchen and living area with couches, a TV, board games and tables. We can provide a flat sheet, pillow and blanket. We do recommend bringing any additional bedding! We can also provide towels and washcloths if needed. All of these items are stored in this building.

Lease Agreement: No

Onsite Amenities:

WiFi: Yes

Description:

We have a guest wifi network that is accessible for all Program staff and guests!

Phone Service: Yes

Description:

We have reliable cellphone service on our campus and wifi access for video calling.

Kitchen facilities: Yes

Description:

There is a kitchen in our staff dorm area with a stove, oven, microwaves, and refrigerators.

Laundry facilities: Yes

Description:

Our dorm area has its own laundry facilities that are used by our program staff!

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

Participants can request to live with friends. Our dorms are not co-ed, as we have communal bathroom facilities on each floor.

Provided Housing Cost:

Required to Pay for Provided Housing: No

Utilities Costs: No

Housing Deposit: No

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Every work area on our campus is within a 5 minute walk of dorms.

ARRIVAL INFORMATION

Arrival Instructions:

Details about arrivals:

Dates: Our Summer 2025 program runs from May 18-August 4, 2026! We understand that flights/travel/cultural experiences may change our international teams' schedule, so please know that we can be flexible with these dates!

Travel: Asheville Regional Airport is the closest airport to Ridgecrest. Ridgecrest will provide transportation to/ from this airport only, as it is 45 minutes away from our campus. We do ask that you schedule a flight that arrives/departs at a reasonable time for our team! Anything between 6am EST & 10pm EST would work well. Please note that participants will have at least one connecting flight, as this is a small airport. We would like to know flight information by May 1, 2025.

Transportation: Ridgecrest will provide transportation to the Social Security Office & any other offices needed for participants to work in the US. Any transportation outside of that will be the responsibility of the participant. Many of our summer staff bring cars, so it is very easy to find a ride!

For all travel confirmation, please contact Luisa Valencia (luisa.valencia@ridgecrestnc.com)

Suggested Arrival Airport:

Asheville Regional Airport, AVL, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

*Ridgecrest Conference Center
1 Ridgecrest Dr
Black Mountain, North Carolina 28711
8286698022
\$0 to \$25*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

We send all summer staff onboarding information such as

- Background Checks and Drug Tests*
- Tax Documents*
- Bank information*

(We will set up time with international staff to help with questions about these, as some will not be able to be completed before arrival)

We will send out another form to ask for shirt sizes - this email will also contain more information about arrivals, Ridgecrest, housing, etc)

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will provide transportation to our local SSA office.

Nearest SSA Office: Asheville , North Carolina , Less than 25 miles

Other:

Wage Payment Schedule:

Participants will be paid on a bi-weekly schedule via direct deposit.

Meal Plan: Mandatory

Estimated Cost Per Day: \$0

Meal Plan Description:

Participants have their meals included in the program at no cost. We will inform all employees ahead of time if meals are not available so they can plan accordingly.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Ridgecrest expects personal cleanliness and hygiene. The following are generally not acceptable: • Bare feet or flipflops • Sagging pants, shorts, or skirts • Sexually provocative clothing or exposed undergarments • No Crop tops, tank tops, short shorts, etc. • Clothing showing excessive wear and tear. • Any clothing or accessories that would present a safety hazard • Visible tattoos- including inappropriate content are the sole discretion of Ridgecrest leadership

Second Job Availability: Yes, likely

Applicable Company Policies:

Smoking only permitted in designated areas.

No smoking in housing permitted.

Housing subject to regular inspections.

Housing rules and regulations must be followed at all times.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Post Office

Walking Distance from Housing:

Post Office, Fitness Center

In Town, Requires Transportation:

Food Market, Shopping Mall, Bank, Restaurants, Internet Cafe, Public Library