



WORK & TRAVEL USA

## Piezanos Pizza North - Server

### HOST INFORMATION

#### *Company Description:*

**OCEAN CITY IS HEAVEN\_ WHEN IT COMES TO VACATIONING. A LOT OF NEIGHBORING STATES CHOOSE OCEAN CITY AS THEIR VACATION GETAWAY FOR A REASON! THE TEMPERATURE RISES ENOUGH OVER THE SUMMER TO ENJOY OUR BEAUTIFUL BEACH AND OCEAN.**

**PIEZANO'S PIZZA IS AN ITALIAN RESTAURANT SPECIALIZING IN PIZZA, PASTA, AND SALADS. IT IS LOCATED ON THE BOARDWALK IN OCEAN CITY, MARYLAND. THE STUDENTS WILL WORK AMONGST AMERICANS SO THEY WILL HAVE A CHANCE TO SHARE THEIR OWN CULTURE AS WELL AS TO LEARN THE AMERICAN CULTURE. THERE ARE NUMEROUS OPPORTUNITIES FOR STUDENTS TO TRAVEL AND EXPERIENCE WHAT THE UNITED STATES HAS TO OFFER.**

**OUR EMPLOYEES GET FREE DRINKS OF THE FOUNTAIN, FREE SLICES OF PIZZAS AND 50% OFF ON THEIR MEALS!**

**Host Website:** <http://www.piezano.com>

**Site of Activity:** Piezanos Pizza North

**Parent Account Name:** Unal Bros Corporation

**Host Address:** 701 Atlantic Avenue Ocean City , Maryland , 21842

**Nearest Major City:** Washington , District Of Columbia , Over 50 miles away

### PLACEMENT INFORMATION

#### *Job Description:*

Servers are required to perform various food and beverage related tasks including:

Greeting and seating the customers promptly

- Taking accurate orders and serving food to guests. This includes being familiar with the entire menu and actively selling/suggesting additional food/drink items.

- Preparing cold drinks, warm drinks, and other non-alcoholic beverages.

- Preparing all items quickly and accurately ensuring no waste and in accordance with production and portion requirements and quality standards while maintaining a safe, sanitary work environment.

- Maintaining and cleaning all Food Service areas according to all county, state, and federal health codes and sanitation procedures including equipment, floors, supply areas, sales areas, and customer areas (tables, chairs, floors, serving lines, condiment stands, etc.). This also includes clearing dishes, trash and other items from tables, sweeping floors, filling condiments, and wiping down tables between guests.

- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.

- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.

- Attend departmental and team meetings as well as participate in all additional training courses.

- Placing food items on serving plates or dishes along with required condiments and utensils to present to customers.

•Perform all duties in a safe manner.

Please offer an attentive and willing to work attitude for a fast paced and stressful environment. Servers have their duties in the morning and at night. The duties of each morning shift and night shift is distributed evenly and fairly.

**Typical Schedule:**

The work hours for the North location are between 6:30 am to 1:00 am (depending on the business). Students will get either morning or night shifts.

**Seasonal changes to job duties or available hours:** Yes

The closing hours are almost the same but sometimes differ depending on the business and the weather , however servers' duties will remain the same throughout the summer.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$3.63

**Eligible for Tips:** Yes

Up to 20% tip. Please note that servers have an opportunity of making up to \$700/weekly including tips, but this is NOT GUARANTEED because tips are based on the quality of YOUR service!!

**Estimated weekly wages including tips:** \$640

**Bonus:** Yes

It is based on the number of hours worked, the effort put towards the job, and the performance. The students MUST satisfy the contracted dates. BONUS is not GUARANTEED.

\* All figures above are pre-tax

**Estimated average number of hours per week:** 40

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

Hours will be lowest In May, June and the end of Sept and the most in July, August and the beginning of Sept. 40 hours are not guaranteed, hours may be affected by weather and other circumstances.

**Average number of hours per week reached by last year's seasonal employees:** 40

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

Our employees get free drinks of the fountain, free slices of pizzas and 50% off on their meals. Occasionally they get free meals.

## JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+:** No

**Previous Experience required:** No

### **Qualifications & Conditions**

*Lifting*

*Lifting requirement: 50lbs/22kgs*

*Description:*

*Employees will be required lift, push, pull, or carry objects up to 40 lbs on a repeated basis including dish bins and serving trays for food/drink. All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs.*

*Standing for entire shift*

*Handling cleaning chemicals*

*Working outdoors*

*Working under direct sunlight*

*Other qualifications or conditions*

*Description:*

*•Must have a high attention to detail, math/counting skills, and accurate money/cash handling skills. •Must be able to work individually or on a team and at a quick pace. •Must have the ability to read, write, and understand instructions given in the English language. •Must have the ability to understand and respond to verbal instructions given in the English language. •Must have a friendly, positive attitude and be dedicated to customer service. •All employees may be moved between work areas as needed.*

**Job Training required:** Yes

*Length of job training:*

*2-3 days*

*Hours per week during training period: 32*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

*Servers will be trained in the restaurant. They are required to memorize the menu and take orders with the help of an experienced staff member.*

**Need to wear uniform:** Yes

*Uniform Policy:*

*Piezano's t-shirts are required to be worn at all times. Closed-toe shoes are required by the health department for safety and hygiene. Shorts are okay as long as they are family appropriate. The uniform fee is still \$25.00 (deducted from the first paycheck).*

*Cost of uniform: \$25*

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*The students have to dress up that is appropriate for a family restaurant.*

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

*Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Major City, Trips to Nearby/Major*

Attractions, Company Parties

**Additional Details about Cultural Offerings:**

**WE WILL BE HOSTING A FUN BONFIRE PARTY AT THE END OF THE SEASON!**

**E-POINT HAS NUMEROUS TRIPS, PLEASE VISIT [HTTP://WWW.OCSTUDENTCENTER.COM](http://www.ocstudentcenter.com).**

**NUMEROUS CHURCH GROUPS OFFER FREE MEALS FOR INTERNATIONAL STUDENTS.**

**Local Cultural Offering:**

**OCEAN CITY HAS A DIFFERENT EVENT ALMOST EVERY WEEKEND. SPRINGFEST, SUNFEST, SOCCER TOURNAMENTS, SURF CONTESTS, ULTIMATE FRISBEE, BIKE FEST, WINE FEST, CRUISERS WEEKEND WOULD BE SOME EXAMPLES.**

**THE CHAMBER OF COMMERCE IS HEAVILY INVOLVED IN ORGANIZING ACTIVITIES, PLEASE VISIT [HTTP://OCEANCITY.ORG](http://oceancity.org)**

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:**

The housing will be accommodated by E-Point. \*\*For questions regarding housing, contact [epointcafe@gmail.com](mailto:epointcafe@gmail.com) or if you have Whatsapp, text + 1 443 365 0784 Alec Agaev for direct communication. \*\* Students may choose to find alternative housing. The following are the bullet points regarding housing: · When you reach out to Epoint via either email or WhatsApp, you need to mention Timur Unal hired you to work at Piezano's Pizza. · Fill out the housing application at <https://ocstudentcenter.com/book-a-housing/> · Epoint representatives will get back to you through Whatsapp with housing options based on your dates and workplace location. Please make sure you have an active whatsapp line where you can text to + 1 443 365 0784 Alec Agaev for direct communication. · You will review the housing option and you will be asked to pay a \$250 security deposit to reserve housing. The housing deposit will be refunded once everybody leaves housing and housing is returned in a clean condition, inspection is completed by the landlord. Epoint will contact you to wire your Security Deposit amount back to your account. Move-out instructions will be provided by Epoint staff prior to your move-out. Deposit is refundable as long as housing is left in good condition with no broken or damaged items, students work until their agreed-upon end date on the job offer form, and they don't have any major program issues. \$50 - detailing, wear & tear maintenance, winterizing fee will be deducted at the end from your Security Deposit Amount. Refundable amount is \$200 · \$350 - this advance payment amount is required before April 15 and will go towards your seasonal housing rent amount. Usually it is paid after visa approval. Please coordinate with the Epoint staff date of payment if your visa appointment will be after April 15. · Upon arrival, students are required to pay \$300 housing payment amount + \$40 one time fee for WIFI during the season (Usually not included in utilities) to move into the apartment, this amount goes towards your rent. · Next rent payment is required 2 weeks after move-in. E-Point will provide you with a personal payment plan and contract that each one of you will need to review and accept. · The seasonal rents are up to \$2850 and will be divided into 8-10 payments throughout the season. You can stay in your housing until September 30. · If your visa isn't approved, reach out to E-Point IMMEDIATELY providing a visa denial letter. Deposits usually are refundable in case of visa denials. Please read Epoint Payment and Cancellation policy: <https://ocstudentcenter.com/payment-policy/>

**Lease Agreement:** No

**Onsite Amenities:**

WiFi: Yes

Description:

Instructions will be given to the students after they move in.

Phone Service: Yes

Description:

*The participants can choose to buy a sim card to use in the USA. In case of an emergency they can use the restaurant's landline.*

*Kitchen facilities: Yes*

*Description:*

*Laundry facilities: Yes*

*Description:*

*Not all houses will have laundry facilities available.*

**Occupancy Requirements for Provided Housing:**

*Minimum Occupancy Per Room: 2*

*Maximum Occupancy Per Room: 4*

*Suggested Occupancy Per Room: 2 - 4*

*Rooming Arrangement Description:*

*The students will have the option to stay with their friends if noted ahead of time. The rooms are not co-ed. The units are co-ed.*

**Provided Housing Cost:**

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$250*

*Housing Cost Deducted from Paychecks: No*

*Description:*

*\$250 is an estimate of housing COST per week for a 12 week program. Weekly PAYMENTS will be higher as the seasonal rent is up to \$2850 and will be divided into 8-10 payments throughout the season.*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$250*

*Description:*

*Please see the detailed instructions in the housing section of our Beacon profile.*

*Housing Deposit Refundable: Yes*

*Conditions for Deposit Refund:*

*The housing deposit will be refunded once everybody leaves housing and housing is returned in a clean condition, inspection is completed by the landlord. \$50 - detailing, wear & tear maintenance, winterizing fee will be deducted at the end from your Security Deposit Amount.*

*Details About Deposit Refund:*

*Epoint will contact you to wire your Security Deposit amount back to your account.*

**Transportation to Worksite:**

*Walking Commute Time*

*Estimated commute time: 15 to 30 minutes*

*Description: Some houses are located within walking distance to the restaurant.*

*Biking*

*Estimated commute time: 15 to 30 minutes*

*Bicycles are provided free of charge: No*

*Bicycles are not provided: Yes*

*Bicycles are available to rent: No*

*Estimated cost: \$*

*Description: Some houses are located within 15-30 min bike ride. You will not need to use highways or general traffic.*

## ARRIVAL INFORMATION

### **Arrival Instructions:**

**The students are expected to arrive and leave according to the dates that are written on their contracts.**

*Student Centers provide transportation from and to the airport, to the social security office, and also to the attractions in town and in nearby states. All the pricing and information in detail for the summer of 2024 will be available on their websites:*

*E-Point Student Center: <https://ocstudentcenter.com/>*

*Let's Go Student Center: <https://letsgooc.net/>*

### **Suggested Arrival Airport:**

*John F Kennedy International Airport, JFK, Over 50 miles*

***Estimated cost of transportation to worksite from suggested airports: \$75 to \$100***

### **If arriving after regular hours:**

### **Suggested After-Hours Accommodation:**

*Hotel Ninety Five - JFK Airport  
145-07 95th Avenue  
Jamaica , New York 11435  
<https://hotelninetyfive.com/>  
718-291-4000  
\$100 to \$150*

## TRAINING AND ONBOARDING

### **Pre-Arrival Onboarding: No**

### **Social Security Number:**

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*We will give you directions to the Salisbury Social Security Administration location and direct you toward websites and organizations that offer shuttles there for discounted pricing such as E Point [www.ocstudentcenter.com](http://www.ocstudentcenter.com). Upon receipt of your Social Security Number, you are to supply this to your employer immediately.*

*Nearest SSA Office: Salisbury , Maryland , Less than 50 miles*

### **Other:**

*Wage Payment Schedule:*

*You will be paid bi-weekly. Please note that the first check can take up to 3 weeks in order to get student situated in payroll. Please plan accordingly.*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*Personal hygiene is a must, uniforms must be clean & odor free at all times, sideburns, mustaches, & beards must be neatly trimmed & may not be grown at work, facial piercings are not allowed, tattoos are okay.*

*Second Job Availability: Yes, likely*

*Applicable Company Policies:*

***STRICTLY NO CELL PHONES and no SMOKING during work hours.***

*Cleaning is mandatory. The students have to be clean and keep their work environments clean at all times.*

*Students are expected to arrive and leave according to the dates that are written on their contracts.*

*The English levels will be checked upon arrival. Job positions may be changed if student's English level doesn't match the requirements.*

*There will be a 3 day staging training period, which may not be paid for IF the student is not hired or he/she leaves during training.*

*Schedules will be set for the season, which will allow students to apply for second jobs. There will be no overtime at Piezano's.*

*There is bonus available at the end of the season under following conditions;*

- *The student started and finished working on the dates that are on his/her contract.*
- *The student showed positive attitude towards his/her job.*
- *The student respected his/her work environment and colleagues.*
- *The student's overall job performance, punctuality, and reviews from his/her customers.*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*

***Walking Distance from Housing:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*

***In Town, Requires Transportation:***

*Shopping Mall, Bank, Restaurants, Fitness Center, Internet Cafe*