

## Bubba Gump Shrimp Co Gatlinburg - Busser

### HOST INFORMATION

**Company Description:**

Located in scenic downtown Gatlinburg, Bubba Gump Shrimp Co. is fun interactive dining for the entire family. Enjoy classic Southern cuisine from our menu including shrimp, seafood, and frozen drinks. Bubba Gump Shrimp Co. captures the charm and American spirit that made "Forrest Gump" a smash hit, featuring down-home décor reminiscent of the movie's setting in Alabama.

Gatlinburg offers a stunning blend of nature and adventure, where you can work surrounded by the Smoky Mountains' breathtaking scenery and spend your free time hiking, zip-lining, or exploring charming local shops. Plus, the town's vibrant summer tourism scene means great job opportunities, lively events, and a community full of energy and unforgettable experiences.

At our core, we are a seafood restaurant committed to providing a casual environment where everyone can enjoy a great meal and have some fun too. Food is the hero at the Bubba Gump Shrimp Co., we serve food that makes our employees proud and **we would love you to join our team this summer!** At Bubba Gump Shrimp Co. we're always ready for great food, great fun, and a great party!

**Come spend your summer in the heart of the Smoky Mountains working with us! Every shift will be fast-paced, fun, and full of energy; plus, the tourist season means great tips and plenty of hours. It's the perfect chance to earn money, make new friends, and live where people vacation.**

**Host Website:** <https://www.bubbagump.com/location/bubba-gump-gatlinburg-tn/>

**Site of Activity:** Bubba Gump Shrimp Co Gatlinburg

**Parent Account Name:** Landrys

**Host Address:** 900 Parkway Gatlinburg , Tennessee , 37738

**Nearest Major City:** Gatlinberg , Tennessee , Less than 10 miles away

### PLACEMENT INFORMATION

**Job Description:**

To perform duties to maintain a clean restaurant including:

- Clearing off tables including dishes, utensils and food and bringing those dishes into the kitchen area for the dishwasher.
- Work inside the restaurant area.
- Confirm restaurant area is clean and tidy.
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, guest complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Other duties may be assigned.

**Typical Schedule:**

*Participants should expect to work on weekends*

**Seasonal changes to job duties or available hours:** Yes

*You can expect hours to be lower in June and there may be weeks when you are working under the average number of hours. Business picks up in July and August! Rain may also effect hours.*

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$12

**Eligible for Tips:** Yes

*Busser will make TIPSHARE at the end of each shift. With Tipshare bussers tend to make between \$13-16 per hour!*

**Estimated weekly wages including tips:** \$427

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 30

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

**Average number of hours per week reached by last year's seasonal employees:** 32

**Overtime Policy:**

*Yes, paid after 40 hours*

## JOB REQUIREMENTS

**English Level required:**



*Intermediate*

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

**Lifting**

*Lifting requirement: 50lbs/22kgs*

**Description:**

*Employees will be required to lift, push, pull, or carry objects up to 40 lbs (18 Kg) on a repeated basis including dish bins and serving trays for food/drink*

*Standing for entire shift*

*Handling cleaning chemicals*

*Working outdoors*

*Working under direct sunlight*

*Other qualifications or conditions*

*Description:*

*Must be able to work individually or on a team and at a quick pace. Must have the ability to read, write, and understand instructions given in the English language. Ability to speak effectively to guests or fellow employees. Must be able to maintain a clean and orderly area including preparation area, guest areas (tables, chairs, serving lines, condiment stands, etc.), bathroom areas, and all equipment. All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs. Some employees will be required to work outdoors with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight. On average the temperature in Chicago will range from 70-90 Degrees Fahrenheit (21-32 Degrees Celsius). All employees may be moved between work areas as needed.*

**Job Training required:** Yes

*Length of job training:*

*1 week and ongoing as necessary*

*Hours per week during training period: 20*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

**Need to wear uniform:** Yes

*Uniform Policy:*

*Shirt is provided by employer at no cost.*

*Cost of uniform: \$0*

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*Bubba Gump employees may wear jeans/khakis or jean/khaki shorts must be no shorter than 4" above the knee. Black or Brown closed toe shoes/sneakers. White sneakers only with shorts.*

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

*Company Parties, Holiday Events*

**Additional Details about Cultural Offerings:**

*At Bubba Gump Shrimp Co. Gatlinburg, we celebrate our team's hard work with an end-of-season celebration. Throughout the season, we celebrate holidays together, like July 4th and Labor Day.*

**Local Cultural Offering:**

*Gatlinburg offers year-round festivals, music events, and outdoor adventures. Students enjoy community discounts at local attractions, seasonal events by the Chamber of Commerce, and nearby Smoky Mountain festivals celebrating art, food, and Appalachian culture.*

## HOUSING AND TRANSPORTATION

**Housing Provided:** No

### Community Housing Options:

**Available:** Yes

#### Description:

Participants can stay at Smoky Mountain Student Lodge, a dormitory-style student housing located in downtown Gatlinburg, just a short walk from Bubba Gump Shrimp Co. Rooms include shared kitchens, laundry facilities, and WiFi. Typical costs are around \$100 per week. Students are responsible for securing and paying for housing. Airbnb is a recommendation! Please rent a house together and split the cost. How to Find Housing: Visit [www.airbnb.com](http://www.airbnb.com) or [www.vrbo.com](http://www.vrbo.com) Search for rentals near where Bubba Gump is located. Set filters for entire home/apartment, stay length (May-August), and your group size. Choose homes with WiFi, kitchen, laundry, and parking for convenience. Message hosts before booking to confirm monthly rates, total costs, and that multiple tenants are allowed. Once approved, split the rental cost evenly among roommates using Airbnb's group payment option or direct payment arrangements.

**Minimum Average Cost Per Week:** \$100

**Maximum Average Cost Per Week:** \$200

### Transportation for Community Housing Description:

#### Walking & Biking

- Many housing locations and the downtown worksite are within walking distance; if you're housed nearby the Parkway area, walking is quite viable.
- For biking, there are trail options like the Gatlinburg Trail (approx. 2 miles one way) that provides a scenic, mostly flat route.

#### Local Public Transit (Trolley System)

- The Gatlinburg Trolley System operates daily on multiple color-coded routes, with stops throughout Gatlinburg (100+ stops) and a major hub at the Mass Transit Center.
- Service hours vary seasonally: ex.; May-Oct ~8:30a.m.-12a.m
- The trolley is **free** for passengers in Gatlinburg.
- From housing to worksite: typically a short walk from a trolley stop to your housing and to the restaurant downtown.

#### Other Options

- Rideshare services (Uber/Lyft) and taxis are available but during peak tourist times wait times may be longer and fares higher.

## ARRIVAL INFORMATION

### Arrival Instructions:

#### Welcome to Bubba Gump Shrimp Co. – Gatlinburg, Tennessee!

We're excited to welcome you to our team in the heart of the Smoky Mountains.

### Arrival Information

Participants should plan to arrive in Gatlinburg **a few days before their start date** to allow time for housing check-in and local orientation. There is **no employer-provided transportation**, so please arrange your own travel to Gatlinburg.

### Getting Here

- The nearest major airport is **McGhee Tyson Airport (TYS)** in Knoxville, Tennessee — about 45 miles (1.5 hours) from Gatlinburg.
- From the airport, you can use regional shuttle services (such as **Rocky Top Tours**, [www.rockytoptours.com](http://www.rockytoptours.com)) or rideshare options (Uber, Lyft, or taxi). Prices typically range from **\$50-\$100** one way.
- Bus service is limited; however, **Greyhound** runs to Knoxville, and local transit (Sevier County Transit) connects to Gatlinburg.

#### **Local Transportation**

Once in town, **Gatlinburg Trolley** offers affordable local transportation (fares \$0.50-\$2.00 per ride). Most housing and the restaurant are walkable from downtown Gatlinburg.

#### **Additional Notes**

Please send your **flight and arrival details at least two weeks before arrival** so your manager can confirm your start date and orientation schedule.

#### **Suggested Arrival Airport:**

McGhee Tyson Airport (TYS), TYS, Less than 50 miles

**Estimated cost of transportation to worksite from suggested airports:** \$50 to \$75

#### **If arriving after regular hours:**

#### **Suggested After-Hours Accommodation:**

Smoky Mountain Student Lodge  
310 East Parkway  
Gatlinburg, Tennessee 37738  
\$25 to \$50

## TRAINING AND ONBOARDING

#### **Pre-Arrival Onboarding:** No

#### **Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

#### **Details about how to apply for Social Security Number:**

1. Ensure your work authorization is active and wait at least 7-10 business days after arrival so your status is visible in SSA's system. 2. Gather the required documents: your passport with J-1 visa, your I-94 arrival/departure record, your DS-2019, and your employer's letter verifying you have job offer and work authorization. 3. Make an appointment online for the local Social Security Administration (SSA) Field Office in person, complete Form SS-5 (Application for Social Security Card) and submit your documents. 4. After submission, your SSN card is mailed to your U.S. address (typically in 2-4 weeks). Once received, share the SSN with your employer for payroll reporting.

Nearest SSA Office: Morristown, Tennessee, Less than 50 miles

#### **Other:**

#### **Wage Payment Schedule:**

Bi-weekly, direct deposit or paycheck

#### **Meal Plan:** Not available

#### **Provide Certificates/Performance Evaluations:** Yes

#### **Hire in Groups:** Yes

#### **Maximum Group Size:**

#### **Grooming Requirements:**

**Grooming Requirements - Landry's:** Uniform must be clean and neat. Hair should be tidy and natural-colored; long hair tied back for food handling. Facial hair must be well-groomed; tattoos should be professional and non-offensive. Minimal jewelry; facial piercings limited to small studs. Maintain excellent personal hygiene and clean, short nails.

#### **Second Job Availability:** Yes, likely

**Applicable Company Policies:**

*Maintain professionalism at all times. Personal cell phones allowed only during breaks. Smoking is prohibited on worksites and in company housing. Work schedules may vary; punctuality and reliability are required. Follow all safety and food-handling procedures.*

*All Landry's employees get 50% discount at Landry's restaurants for them and up to 4 people. Some of our fine dining restaurants only offer a 25% discount for employees and up to 3 people. This is outlined in our handbook.*

*Participants MUST show proof of having applied for Social Security within 30 days of arrival. In addition, participants MUST report their social security number to their employer once they receive it. If you do not report your SSN to your employer you may be given limited hours.*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*

***Walking Distance from Housing:***

*Food Market, Post Office, Internet Cafe*

***In Town, Requires Transportation:***

*Shopping Mall, Bank, Fitness Center, Public Library*