



## Aramark Destinations Signal Mountain - Busser

### HOST INFORMATION

#### **Company Description:**

Signal Mountain Lodge strives to provide an exceptional National Park experience for both the park visitor and our staff. **This is a great job for students who want to have affordable housing, meal plans, and wants to spend their free time doing outdoor activities!** We are located on the shores of Jackson Lake in Grand Teton National Park in the Northwest corner of Wyoming. Our expectations for applicants are a willingness to do their job well and to give the visitor the very best guest service in Grand Teton National Park.

When you are not working, there are endless opportunities for recreation. You can bike, climb, backpack, fish, hike, explore, kayak, camp and more. In our dorm area we have a hugely popular sand volleyball court, cornhole, horseshoe pit, basketball, and Frisbee golf. There are multiple hiking trails on property and great lake access a short walk from the dorms so you can jump in for a swim after work. Staff can take out the kayaks for free and get discounts on the use of motor boats in our marina. **AND, we're just down the road from Yellowstone National Park and 30 minutes from Jackson, Wyoming**, where you can go white water rafting, horseback riding, paragliding, golfing and more!

We have housing onsite with 3 meals per day for \$99/week! Plus LOTS of great outdoor activities and events. Come join us for an unforgettable summer!

**Host Website:** <https://www.signalmountainlodge.com/>

**Site of Activity:** Aramark Destinations Signal Mountain

**Parent Account Name:** Aramark Destinations

**Host Address:** 1 Inner Park Road Moran , Wyoming , 83013

**Nearest Major City:** Jackson , Wyoming , Less than 50 miles away

### PLACEMENT INFORMATION

#### **Job Description:**

##### **ESSENTIAL DUTIES/RESPONSIBILITIES/FUNCTIONS:**

- Deliver water and coffee to tables for park visitors
- Clear tables of plates, glassware and silverware promptly and efficiently and pre-buss tables when appropriate
- Remove dishes and glassware from tables properly to minimize breakage
- Set tables promptly and efficiently
- Keep ice bins stocked throughout the restaurant
- Help dishwashers and perform special cleaning projects when business is slow and/or when necessary
- Remove bus tubs from bar and deck areas when full
- Replace empty glass racks on deck
- Return clean dishes from dish pit to their appropriate areas
- Cater to park visitor wants and needs in a professional, courteous and efficient manner
- Properly dispose of leftover foods and composting receptacle in the dish room

- Move restaurant tables and chairs as necessary to accommodate different sized groups of diners
- Complete daily and special cleaning projects as necessary
- Complete SML Orientation Training program
- Know and abide by SML recycling program
- Know and abide by all environmental policies and procedures as they relate to restaurant operations
- Work cooperatively with coworkers and supervisors
- Maintain regular and punctual attendance at work
- Any other duties as assigned

**Typical Schedule:**

The position is 5 days/ week and the shifts are 5-8 hours long.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$11.3

**Eligible for Tips:** Yes

Bussing staff receive tips, Servers tip out a percentage of their sales to bussing staff working that shift. They are added to your paycheck.

**Estimated weekly wages including tips:** \$395

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

Business is slower in early and late season with June, July, and August being our busiest months.

**Average number of hours per week reached by last year's seasonal employees:** 35

**Overtime Policy:**

Yes, paid after 48 hours

**Job-Specific Benefits:**

Free kayak rentals, discounts on motor boat rentals, 20% off of food in the restaurant, 40% off in the gift shop, and discounts on select items in our general store.

## JOB REQUIREMENTS

**English Level required:**



**Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

## *Lifting*

*Lifting requirement: 50lbs/22kgs*

### *Description:*

*Will need to lift buckets of dirty dishes while bussing tables. Will need to lift ice buckets to refill dispenser.*

*Standing for entire shift*

*Handling cleaning chemicals*

***Need to wear uniform:*** Yes

### *Uniform Policy:*

*Bussing staff need to bring black pants, black shoes(preferably non-slip) and a black belt. We will provide the uniform shirt. We offer the opportunity to purchase black non-slip shoes with \$30 off once staff get here.*

*Cost of uniform: \$50*

*Uniform laundry: Participant responsibility*

***Dress Code:*** Yes

### *Description:*

*Staff are required to wear proper uniform and nametag to each shift.*

## CULTURAL OPPORTUNITIES

### ***Types of Cultural Opportunities:***

*Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions, Sporting Events, Shopping Trips, Movie or Game Nights, Holiday Events, Company Parties, Karaoke Nights or Talent Shows*

### ***Additional Details about Cultural Offerings:***

#### *STAFF ACTIVITIES*

- *Softball league*
- *Tie dye day*
- *Milkshake days*
- *Art fair*
- *Open mic night*
- *Pumpkin carving*
- *Staff hikes*
- *Trips to the town of Jackson*
- *Trips to Yellowstone*
- *Tram rides*
- *Park cleanup days*

### ***Local Cultural Offering:***

#### *DISCOUNTS*

- *50% off whitewater rafting*
- *FREE kayak rentals*
- *FREE scenic float trips on the Snake River*
- *Discount on motorboat rentals*
- *20% off in our Restaurants*
- *40% off in our Gift Shops*
- *30% off eco-friendly products at our General Store*

- *Discounted entrance into select museums*
- *Local Farmer's Market*

## HOUSING AND TRANSPORTATION

**Housing Provided:** *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.*

**Employer-owned or employer-arranged housing description:**

*We will send out a housing survey to all staff before they arrive. We will use housing survey responses to match roommates with similar responses. Dorm rooms will be equipped with all furniture, bed linens, towels and refrigerator. All rooms have a private bath, shared between roommates. Our property has a security guard, work-out room, basketball court, yard games, common room with television and volleyball court. Trash, food compost and microwaves are available in each dorm common room.*

**Lease Agreement:** *Yes*

**Onsite Amenities:**

*WiFi: Yes*

*Description:*

*Free Wi-Fi in dorms and all property buildings*

*Phone Service: Yes*

*Description:*

*Staff will have access to phones in each dorm and in administration offices.*

*Kitchen facilities: No*

*Description:*

*Each room has a mini fridge and every dorm building has a shared microwave in the common area.*

*Laundry facilities: Yes*

*Description:*

*Staff will have access to free laundry facilities located in the dormitories.*

**Occupancy Requirements for Provided Housing:**

*Minimum Occupancy Per Room: 2*

*Maximum Occupancy Per Room: 3*

*Suggested Occupancy Per Room: 2 - 3*

*Rooming Arrangement Description:*

*If staff are traveling with a friend or significant other, they are able to request to live together. Please understand that there are no guarantees.*

**Provided Housing Cost:**

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$99*

*Housing Cost Deducted from Paychecks: Yes*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$200*

*Description:*

*The housing deposit will be taken from the employee's first full pay check.*

*Housing Deposit Refundable: Yes*

*Conditions for Deposit Refund:*

*If the room is left in acceptable condition, the deposit will be returned on the final paycheck. You must also stay until your agreed upon work end date to get the deposit back.*

*Details About Deposit Refund:*

*If the room is left in acceptable condition, the deposit will be returned on the final paycheck. Must work until agreed upon end work date.*

**Transportation to Worksite:**

*Walking Commute Time*

*Estimated commute time: Under 15 minutes*

*Description: Housing is about a 5 min walk to where staff will be working.*

## ARRIVAL INFORMATION

**Arrival Instructions:**

*Participants can arrive any day of the week between 9 AM and 8 PM. Employer-provided transportation from Jackson Hole Airport is available, and we will pick you up directly at the arrivals terminal.*

**Participants MUST email their arrival information to Hana Schmidt at [schmidt-hana@aramark.com](mailto:schmidt-hana@aramark.com) at least TWO WEEKS prior to arrival.** *Details about the scheduled pickup will be communicated to you prior to your departure.*

*For any travel confirmations or questions, please contact Hana Schmidt. More information on local transportation can be found at [www.jacksonholeairport.com/transportation](http://www.jacksonholeairport.com/transportation).*

**Suggested Arrival Airport:**

*Jackson Hole Airport, JAC, Less than 50 miles*

*Salt Lake City, SLC, Over 50 miles*

**Estimated cost of transportation to worksite from suggested airports: \$100 to \$150**

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

*Jackson Southtown Motel*

*600 US-89*

*Jackson, Wyoming 83001*

*<https://jacksonsouthtown.com/>*

*(307)733-1620*

*\$75 to \$100*

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** Yes

Participants will be emailed a link to complete an application for the position they'll be filling before their arrival. There are additional steps to complete in the employment onboarding process that will be completed at Signal Mountain Lodge upon arrival and prior to your first day of work.

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will provide free transportation to the Social Security Office within two weeks of arrival to the lodge. The two nearest Social Security Office locations are approximately 2.5 hours from Signal Mountain Lodge. Social Security Offices are located in Idaho Falls, Idaho and Riverton, Wyoming. During the trips to the Social Security Office, we also try to allow time for shopping in the area.

Nearest SSA Office: Idaho Falls , Idaho , Over 50 miles

**Other:**

Wage Payment Schedule:

Staff are paid biweekly. Pay day is every other Thursday.

Meal Plan: Mandatory

Estimated Cost Per Day: \$15

Meal Plan Description:

Housing and all meals are included in rent cost. Double occupancy rooms are \$99 per week, and triple occupancy rooms are \$70 per week (meals included).

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Grooming and uniform requirements depend on the position. We will discuss the requirements with the applicant before arrival.

Second Job Availability: No, unlikely

Applicable Company Policies:

We will provide an Employee Handbook, Location Guide and Signal Mountain Lodge Guidebook to staff before their arrival detailing our company policies. Staff are able to pick up any extra shifts that are available on property, but because of our remote location, it is difficult for staff to find second jobs.

## COMMUNITY AMENITIES

**Walking Distance from Worksite:**

Food Market, Restaurants, Fitness Center, Internet Cafe

**Walking Distance from Housing:**

Food Market, Restaurants, Fitness Center, Internet Cafe

**In Town, Requires Transportation:**

