



Aramark Destinations Denali Park Village - Housekeeping Crew

HOST INFORMATION

Company Description:

Aramark is a dynamic organization of over 270,000 associates operating in 21 countries worldwide. We are a customer service business providing services within food, facilities and uniform industries. We are consistently recognized both as among the World's Most Admired Companies by Fortune magazine and as one of the World's Most Ethical Companies by the Ethisphere Institute.

The Denali Park Village has great summer employment opportunities. As an associate you will have the opportunity to live and play in one of the United States most spectacular parks - Denali National Park. Denali National Park and Preserve is an American national park and preserve located in the Interior of Alaska, centered on Denali, the highest mountain in North America. The park and contiguous preserve encompass 6,045,153 acres which is larger than the state of New Hampshire. Denali's landscape is a mix of forest at the lowest elevations, including deciduous taiga, with tundra at middle elevations, and glaciers, snow, and bare rock at the highest elevations.

About the Denali Park Village: 338 guest rooms and cabins spread out over 12 acres. Front Desk, Gift shops, 3 Guest Dining options and Shuttles. Open seasonally May to September.

Employee Perks:

- **Discounts for Flight seeing tours, jet boat tours, husky homestead, jeep safari tours, golf, kayaking, helicopter tours, glacier landings, zip line, ATV tours, retail and food and beverage.**
- **Complimentary bus trips into Denali National Park.**

Host Website: <https://www.denaliparkvillage.com/>

Site of Activity: Aramark Destinations Denali Park Village

Parent Account Name: Aramark Destinations

Host Address: 231 George Parks Highway Denali National Park, Alaska, 99755

Nearest Major City: Healy, Alaska, Less than 25 miles away

PLACEMENT INFORMATION

Job Description:

SUMMARY

Under supervision of the Laundry and Housekeeping leadership, the Housekeeping Crew will support the laundry, housekeeping and public areas at the Denali Park Village.

Laundry shifts operate laundry equipment related to the finishing of flatwork, and tumble-dried goods as well as fold and sort laundry. Housekeeping shifts are responsible for stripping, cleaning remaking and restocking lodge rooms and cabins as well as cleaning halls and common areas.

Public Area Cleaners/Porters are responsible for cleaning the common areas such as the front lobby, public restrooms and exterior common areas.

Job Duties could include any of the following:

Sorts soiled linen into designated classifications.

Operates washer and drying machines.

Ensure all linen meets the quality standards.

Identifies each linen distribution cart with proper name tags and covers all linen carts prior to shipment; assists truck driver to load the truck.

Cleaning including restrooms, toilets, sinks and vanities. Vacuuming, stripping and making beds.

Supporting other departments and the cleanliness of employee housing.

Responsible for quality control on assigned tasks. Any questions should be referred to the lead supervisor.

Informs lead supervisor on level or quantity of supplies and keeps carts stocked.

Responsible for following proper safety policies and procedures at all times.

Responsible for cleanliness and maintenance of work area.

Responsible for performing assigned tasks in an efficient and safe manner.

Physical demands including standing for full 8 hour shifts.

Cleaning/Removing bodily fluids.

Typical Schedule:

This job will be all 7 days of the week. AM and PM Shifts.

Seasonal changes to job duties or available hours: Yes

Hours would depend on operational needs. If we are overstaffed, we would schedule to 32. If we are understaffed or have a big arrival day, we would schedule longer shifts. Requests are accepted.

Drug Test required: No

COMPENSATION

Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$480

Bonus: Yes

There is a end of season bonus, but it can only be received if student stays until agreed upon end date. Amount is to be determined.

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Overtime may be provided but not guaranteed.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Discounts for Flight seeing tours, jet boat tours, husky homestead, jeep safari tours, golf, kayaking, helicopter tours, glacier landings, zip line, ATV tours, retail and food and beverage.

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Lifting Beds and furniture as cleaning, laundry bag carrying.

Standing for entire shift

Handling cleaning chemicals

Need to wear uniform: Yes

Uniform Policy:

Uniforms must be fresh, clean, pressed and odor-free. Uniforms that are frayed, torn or worn must be replaced. Name tags must be worn daily and lost or damaged name tags must be reported to the department manager. Hats or baseball caps are not allowed unless issued by your manager. Jackets that are not issued by your manager are not permitted unless approved by your manager. Jewelry (if worn) must be conservative in style and number.

Cost of uniform: \$0

Uniform laundry: Provided at no cost

Dress Code: Yes

Description:

Employees must be in proper uniform during scheduled shift. Uniforms are expected to fit properly. Employees are responsible for cleaning and maintaining uniforms, which can be routinely washed and dried with other personal garments. Employees wearing uniforms requiring special treatment will be instructed on how laundering will occur. Uniforms must be fresh, clean, pressed and odor-free. Employees are responsible for uniforms that are lost, stolen, or damaged due to neglect.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Movie or Game Nights, Potlucks or Dinners, Sporting Events, Trips to Major City, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Karaoke Nights or Talent Shows, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

Aramark Denali Village offers associates the opportunity to explore Alaska by Train, Plane, Bus, Boats and Helicopter. We provide these excursions at discount rates and based on availability. Associates have actually landed on Glaciers via helicopter or plane.

Local Cultural Offering:

5k and Half Marathons

John Allen Clean Up Day

Employee Appreciation Day

Softball Tournaments

Group Hikes

Bus Tours into the Park

Glacier Landing Helicopter Tours

International Week

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).*

Employer-owned or employer-arranged housing description:

Aramark Denali Village offer several options for housing. Housing is dormitory style with some rooms that include a bathroom and others that offer a shared bathroom. The housing buildings themselves are co-ed, but individual rooms are one gender. The rooms with a bathroom/bathtub have 4 bunk beds and are very limited. Rooms are assigned based on various factors and may be changed at the discretion of management. \$15/day meal plan provided in the cost of housing at \$105/week. Smoking, including vaping, is prohibited inside Employee Housing. Smoking is only allowed in designated areas. At no point in time are Tenants allowed to smoke in guest areas on property or where they may be visible to guests. Designated areas are at least 25 feet from any building entrances, air intake ducts, windows, and/or bay doors. All cigarette butts must be disposed of in the appropriate trash receptacles and not tossed on the ground. It is illegal for any tobacco product (including cigarettes, cigars and e-cigarettes) to be sold to anyone under 21. In accordance with this legislation, Tenants who are 21 years of age may smoke in designated areas. Tenants who are under 21 may neither possess nor use tobacco in the Housing area or on Aramark managed properties. It is illegal for those of legal age to purchase or provide tobacco products for those under the age of 21. Distribution, sale or providing tobacco to minors is expressly prohibited. Failure to follow these guidelines will result in disciplinary actions and possible loss of housing privileges.

Lease Agreement: *Yes*

Onsite Amenities:

WiFi: Yes

Description:

The Wifi is great! If everyone is on it at once it can slow down but it's not uncommon for people to take online exams or call home over Skype.

Phone Service: Yes

Description:

We have a landline in the HR office. Wifi calling is easy too.

Kitchen facilities: No

Description:

Microwave is available during meal times.

Laundry facilities: Yes

Description:

Laundry facilities are free but you must provide your own detergent. We ask that students ask for help if they do not know how to use the machines.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Participants can request to live with friends/partners and Aramark will do its best to accommodate request, however there are no guarantees of room assignments. Floors and dorms, are co-ed.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$105

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$200

Description:

Housing deposit can be paid in cash, check or via payroll deduction from pay checks.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Rooms must be left clean and damage free. A housing questionnaire is provided at check in to notate any damage prior to move in.

Details About Deposit Refund:

The housing deposit will be provided either on the final pay check or within two weeks after depending on payroll cycles. It will be returned in the same format as your pay checks (direct deposit, paycard or live check)

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: All dorms are located within walking distance of under 5 minutes.

ARRIVAL INFORMATION

Arrival Instructions:

START DATE: Should be Thursdays (First day of the pay week). YOU CANNOT WORK BEFORE OR AFTER YOUR DS-2019 DATE.

ARRIVAL DATE: The day you arrive on site is the day before your DS-2019/Start Date. Anything outside of that MUST BE PREAPPROVED.

END DATE: There is no work available after September 24, 2026, regardless of your visa dates.

Flying to Alaska There are two options: Anchorage to Denali or Fairbanks to Denali. We recommend Fairbanks.

Fairbanks to Denali:

1. Day 1 - Land in Fairbanks. You will likely need to book a hotel for at least one night due to the time flights typically land in Alaska.
2. Day 2 - Take airport shuttle/taxi/Uber to Train Depot and take the train from Fairbanks to Denali that departs at 8:20am. We will pick you up from the Denali Depot. (Approximately \$40)

Anchorage to Denali:

1. Day 1 - Land in Anchorage. You will likely need to book a hotel for at least one night due to the time flights typically land in Alaska.
2. Day 2 - Take airport shuttle/taxi/Uber to the Alaska Railroad Train Depot and take the train from Anchorage to Denali (\$93) that departs at 8:20am. We will pick you up from the Denali Depot. You can also take Park Connection Motor Coach (\$53) at 3pm and go to Social Security.

Suggested Arrival Airport:

Ted Stevens Anchorage International Airport, ANC, Over 50 miles

Fairbanks International Airport, FAI, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:**Suggested After-Hours Accommodation:**

Grizzley Bear Campgrounds
Mile 231 George Parks Hwy
Denali National Park , Alaska 99755
<http://www.denaligrizzlybear.com/camping.html>
(907) 683-2696, info@denaligrizzlybear.com
\$25 to \$50

Denali Hostel and Cabins
Mile 224.1 George Parks Highway
Denali , Alaska 99755
<https://www.denalihostel.com/>
(907) 683-7503
\$25 to \$50

Base Camp Anchorage Hostel
1037 W 26th Ave, Anchorage, AK 99503
Anchorage , Alaska 99503
<https://basecampanchorage.com/>
(907) 274-1252
\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Employees will need to complete the following prior to arriving:

1. Apply and complete all Aramark offer paperwork. 1. Apply 2. Background Check 3. Onboarding
2. When requested complete housing, transportation and uniform size surveys
3. Go to the social security office if this is the first time they are working in the United States.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

It's critical that all students who are working in the United States for the first time, go to social security office. Whenever possible you should try to do this in Anchorage or Fairbanks, if time allows. Typically, if you fly to Anchorage you can go to Social Security the next day before taking the 3pm Motorcoach to Denali. You should plan to apply online first before going to the office so it takes less time. This can only be done within 45 days of arriving. The social security offices and banks are only open Monday through Friday, so if participants arrive in Alaska on a Saturday or Sunday, then they should plan on staying overnight in Fairbanks or Anchorage to complete banking and Social Security on Mondays. There are two options for doing the in person Social Security portion. **THERE IS NO LOCATION IN DENALI:** 1. Fairbanks, Alaska - 101 12th Ave Ste 138, Fairbanks Alaska 99701 2. Anchorage Alaska - 222 W 8th Ave A11, Anchorage, AK 99513

Nearest SSA Office: Fairbanks , Alaska , Over 50 miles

Other:**Wage Payment Schedule:**

Participants will be paid bi-weekly and there is an option for Direct Deposit or Paycard.

Meal Plan: Mandatory

Estimated Cost Per Day: \$15

Meal Plan Description:

Meals are provided cafeteria/buffet style with a hotline and salad bar. Meals can vary from items such as pasta, burgers, tacos and more. A survey is sent asking about allergies & preferences.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Must be well groomed and maintain a high level of professionalism at all times. During business hours, employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions. Personal dress, appearance and cleanliness standards contribute to the morale of all employees and affect the business image. No extreme hairstyles or colors, only one piercing allowed in each ear and you may be asked to cover tattoos.

Second Job Availability: Yes, likely

Applicable Company Policies:

Living and working together is a unique experience for anyone and we encourage applicants to think hard about what this will be like - especially when home is so far away! You will have a roommate and will need to be able to learn to balance living and working in the same area as your coworkers.

Dorms hold from 2-4 people in each room. We do a roommate questionnaire where you can request a specific person or answer questions to pair you up with someone who has similar living habits. Our dorms are strictly non-smoking including vaping. We have designated smoking areas. We do have some couples housing and generally room same sex together unless you request otherwise. Quiet hours in housing are strictly enforced and are from 10pm to 7am. It's important to remember this because with the midnight sun, we easily lose track of time!

Many international students are interested in getting a second job. Second Jobs are possible in the area but there are not a lot of options. Within walking distance there are about 3 other companies that do hire seasonal employees, but they are small. There are bigger companies in the area, but you would need reliable transportation to ensure you could be at those other properties. Please keep in mind that prioritizing your primary job with us and our business needs come first. Overtime is possible but not guaranteed. Typically, employees are expected to work 8-hour shifts, 5 days a week. We do our best to accommodate schedule requests, but the needs of the operation come first.

The Denali Park Village is a large property and the work we do is physically demanding. No matter where you work, we come together as a team and work hard to create an amazing experience for our guests. Hard work for us means using our time wisely. We expect our staff to not be on their phones during working hours. We expect employees to stay on task and ask for their next assignment if one is not already given to them. We view hard work as rewarding and we're looking for employees who see it that way too and can maintain a positive attitude. As a team, we can do anything!

COMMUNITY AMENITIES

Walking Distance from Worksite:

Restaurants, Fitness Center, Internet Cafe

Walking Distance from Housing:

Restaurants, Fitness Center, Internet Cafe

In Town, Requires Transportation:

